

TECHNOTE: 174/2019

Subject:

How to disable Mac's Energy Saver for USB devices DATE: September 20, 2019 AUTHOR: TECHNICAL SUPPORT

PRODUCT/AREA: Security

The cardPresso USB is the license, due to this, the cardPresso application checks if the USB is there on regular basis.

As soon as the USB is removed or sent to sleep by the System, cardPresso can't find the License anymore.

So, to disable this, you will need to go to your "System Preferences", "Energy Saver".







Then you will need to uncheck the "Put hard disks to sleep when possible" option.

When automatic sv This may decrease		d, your compu	ter will alw	ays us	e hig	h-perf	orma	ince g	graph	ics.		
		Battery	Power	Power Adapter								
Computer s	leep:	. 0 .	1 1	- 1	. V		Gr.	0	TV.	-		77
	1 min	15 m				1 hr					3 hrs	Neve
Display s	leep:	1 1 1				7.5						
	1 min	15 mi				1 hr			1.5			Neve
Put hard dis	ks to sleep whe	n possible	1									
Slightly dim	the display whi	le on battery	power									

If further assistance is required, please don't hesitate to contact us to support@cardpresso.com

